

# Springfield Regional Cancer Center

Case study

**Client description:** Springfield Regional Cancer Center offers a range of cancer treatment services including radiation therapy, chemotherapy and medical oncology. The 22,000 square-foot, state-of-the-art cancer center boasts leading-edge technology as well as a team of highly-skilled experts.

**Challenge:** Prior to opening in July 2004, the Springfield Regional Cancer Center needed to plan for its information technology infrastructure in the new treatment facility. This included the overall network design as well as data connectivity solutions and purchasing services for new hardware and software licensing. As the Springfield area's only cancer radiation treatment facility, SRCC handles 11,200 chemotherapy infusions and more than 500 courses of radiation treatments per year. System downtime is simply not an option at the Springfield Regional Cancer Center. If the systems are down, the staff cannot treat patients.

**Solution:** Qbase worked with Springfield Regional Cancer Center to research and design a custom network infrastructure to fit the requirements of the new building. Qbase ordered and acquired the equipment and licensing necessary to implement the new infrastructure. Qbase also successfully designed and implemented Springfield Regional Cancer Center's network infrastructure.

**Result:** Springfield Regional Cancer Center has relied on Qbase for over five years to maintain its growth and IT success. Qbase continues to provide SRCC with a mission-critical level of support so that the center stays up and running, providing patients with the care and service they require. The essential IT services Qbase provides include network engineering services for configuration and installation of network servers, workstations, network devices and printers.

Outsourced IT services has saved Springfield Regional Cancer Center money through monthly service contracts with reduced rates. These customizable, prepaid service hours allow the center to realize Qbase technology expertise without the cost of hiring fulltime technical employees. Qbase's expedited response time and resolutions keep Springfield Regional Cancer Center online and able to serve patients efficiently and effectively.

Through our IT support, Qbase provides Springfield Regional Cancer Center peace of mind knowing that Qbase is watching their network and keeping the center up and running at all times.

## Client comments:

*"Many businesses worry about technology upgrades, but with Qbase, we always breathe easy knowing that our technology is moving forward. We sincerely thank Qbase for being here for us so that we may continue to offer the best facility to our Springfield community."*

**TERESA HAWKE, ROCC**  
Business Office Supervisor,  
Springfield Regional Cancer Center



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