

IT SUPPORT SERVICES

Keep your IT systems healthy and your organization strong.

Qbase Managed IT Services

Qbase Managed IT Services provide affordable IT management and support to businesses and government. Managed services improve data integrity and privacy, maximize network performance and reduce downtime. Qbase Managed IT Services are built to fit your specific needs—with customizable support levels and a range of proactive services including our 24-hour help desk. Qbase offers LAN/WAN and system administration, desktop support, field modernization and deployment solutions. With Qbase's Managed IT Services, we'll keep your computer systems and your organization's network up and running so you can do what you do best.

IT Service Contracts and Outsourcing

From monthly service contracts with reduced rates, to full-time or part-time IT outsourcing, Qbase offers a variety of service contract choices. These options allow you to realize the benefits without unnecessary costs.

Online Backup and Recovery

Qbase Online Backup and Recovery gives your organization a simple, secure and reliable solution for backing up data from any Internet connection. Powered by EMC Fortress™, Backup and Recovery provides affordable remote backup and recovery for desktops and laptops.

Hardware and Software Program

Through Qbase's hardware and software program, you can purchase the best and most reliable products in the IT industry at a reduced cost.

DATA CENTER

Off-site backup means your data is always safe and available.

The Qbase Data Center is a state-of-the-art data hosting and storage facility where we secure and protect your organization's valuable data. Power, cooling, security and monitoring are all managed at the Data Center by our dependable and experienced team. The Qbase Data Center provides our clients with a 99.99% uptime availability.

NETWORKS AND COMMUNICATIONS

Quality communication systems for mission success.

Network Operations Center

At the Qbase Support Center, our experienced team protects your organization with live support desk assistance 24 hours a day, five days a week. Our team of engineers and analysts is prepared to solve even your most vexing challenges in record time.

VoIP Phone and Conference Systems

Qbase provides four, award-winning VoIP-PBX telephone solutions, as well as support for traditional voice communications. In addition to VoIP systems, Qbase offers Polycom® products—the world's best-selling voice, video, multi-network gateways and multipoint conference systems.

Additional Networking and Communications Services

Qbase IT Solutions provides seamless—and essential—installation of data, voice and video cabling for your network. Our solutions also provide network optimization through network engineering, wireless networking, communication convergence and LAN/WAN administration.

IT SECURITY

The most effective way to protect your data.

VoIP Phone and Conference Systems

Qbase provides four, award-winning VoIP-PBX business telephone solutions, as well as support for traditional voice communications. In addition to VoIP systems Qbase offers Polycom® products—the world's best-selling voice, video, multi-network gateways and multipoint conferencing systems.

Grouplink

Hosted remotely and ideal for small businesses, Grouplink is a VoIP solution offered exclusively by Qbase. With Grouplink, you have the communication functionality of a large business at a small business price

CONSULTING SERVICES

Subject Matter Experts in data cleansing, management and analytics.

Qbase offers customized software, applications and database development. Our engineers work with clients to build new technology solutions including Enterprise Architecture, Enterprise Integration and Enterprise Management that assimilate with our clients' current IT infrastructures.